

Price, Terms, and Conditions



Overview:

Southern Rivers Energy’s Green Power program is certified by Green-e Energy, which requires companies to provide their customers with this notice of Price, Terms and Conditions of service. From the time you receive this, you have three (3) business days to change your mind about purchasing Green Power from Southern Rivers Energy. You may cancel your agreement to purchase Green Power from Southern Rivers Energy by calling the Customer Service Center (see number below) or writing to the billing address listed below.

About Green-e:

Southern Rivers Energy’s Green Power program is Green-e Energy certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.

Company:	Southern Rivers Energy						
Whom should I contact for more information?	<p>Southern Rivers Customer Service Center: (770)358-1383 Southern Rivers Green Power website: www.southernriversenergy.com/greenpower.aspx</p> <p>Address: Southern Rivers Energy Attn: Customer Service P.O. Box 40 Barnesville, GA 30204 Email: erin@srivers.net</p>						
How will I be billed?	You will see an additional line item on your monthly bill for your Green Power purchase from Southern Rivers Energy.						
How will my bill be calculated?	All Southern Rivers Energy members are eligible to purchase Green Power from Southern Rivers Energy on a “first come, first served” basis. Southern Rivers Energy’s Green Power is available to members in blocks of 150 kWh for an additional fee of \$ 4.00 each month.						
How much will my total electricity service cost, including utility charges?	<p>Based on a monthly average usage of 500 kWh and the purchase of one, 150 kWh Green Power block, the following table provides you an estimate of your 2019 monthly electricity bill. Your actual bill will vary based on your use of electricity.</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">2019 Monthly Electricity Cost</td> <td style="text-align: right;">\$77.15</td> </tr> <tr> <td>Green Power Premium</td> <td style="text-align: right;">\$ 4.00</td> </tr> <tr> <td>Total</td> <td style="text-align: right;">\$81.15</td> </tr> </table>	2019 Monthly Electricity Cost	\$77.15	Green Power Premium	\$ 4.00	Total	\$81.15
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Will my rates change over time?	The existing rate structure for your Southern Rivers Energy Green Power service is presently fixed and determined by Board action. Many factors control this cost however we feel it will only change when contract conditions change or new, more costly, renewable resources are added to the program and we must adjust the price to account for the increased price of the new generation.						

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What sources will be used in my certified product?	Please refer to the Product Content Label below.
If I want to terminate this agreement/contract, what is the early termination fee?	There is no cost associated with terminating participation in Southern Rivers Energy's Green Power program.
What length of agreement/contract is required?	No contract or re-enrollment is required. You will remain enrolled in Southern Rivers Energy's Green Power program until you terminate your participation by notifying Southern Rivers Energy.
What other fees might I be charged for?	There are no other fees associated with participation in Southern Rivers Energy's Green Power program.

PRODUCT CONTENT LABEL

The product is sold in blocks of 150 kilowatt-hours (kWh). The product will be made up of the following renewable resources:

Green-e Energy Certified New ³ Renewables in Southern Rivers Energy Green Power Program			Generation Location
	2018 ¹ Historical	2019 ² Prospective	
-Biomass	100%	100%	Georgia
-Geothermal	0%	0%	
-Eligible hydroelectric	0%	0%	
-Solar	0%	0%	
-Wind	0%	0%	
TOTAL	100%	100%	

- The 2018 figures reflect the resources that were supplied for the year ending December 31, 2018.
- The 2019 figures are prospective and reflect the power that we have contracted to provide. Actual figures may vary according to resource availability. We will annually report to you before August 1 of next year in the form of a Historic Product Content Label the actual resource mix of the electricity you purchased.
- New Renewables come from generation facilities that first began commercial operation within the past 15 years. This product includes generation from a facility that is approved for extended use by Green-e Energy.

For comparison, the 2018 average mix of resources supplying Southern Rivers Energy includes: Coal (37%), Nuclear (27%), Oil (0%), Natural Gas (33%), Hydroelectric (2%), and Other (1%).

The average home in the United States uses 867 kWh per month. [Source: U.S. EIA, 2017]

For specific information about this electricity product, please contact Member Services at Southern Rivers Energy, erin@sriver.net, (877) 358-1383.



Green-e Energy certifies that Southern Rivers Energy Green Power Program meets the minimum environmental and consumer protection standards established by the non-profit Center for Resource Solutions. For more information on Green-e Energy certification requirements log on to www.green-e.org.